

Message

From: Dave Barrow [dave@bltconstruction.com]
Sent: 9/9/2019 5:55:53 PM
To: Mel Milanovic [mmilanovic@collingwood.ca]; tloyd@sprung.com; Paul Waddell [pwaddell@bltconstruction.com]
CC: Dean Collver [dcollver@collingwood.ca]
Subject: RE: Centennial Aquatic Centre

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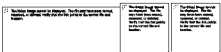
Hi Mel

Good evening I wanted to reply to your email you sent last Thursday sorry I've been away. Even though the warrantee period is over I would like to see if you would like me to send someone to review the tile work? This is the first time hearing you are changing the tile and we were not aware there was an issue before this email. I would have liked to have been told so we could see what we could have done to help you. The workmanship would be easier to point out if it was still laid to get the trade involved. Again my apologies for the late reply.

David Barrow
Executive Vice President

BLT Construction Services
953 A Eglinton Avenue East
Toronto, Ontario M4G 4B5
P: 416.755.2505 x135
C: 416.677.0954
F: 416.755.9828

Toronto + Vancouver



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From: Mel Milanovic
Sent: Thursday, September 5, 2019 2:00 PM
To: tloyd@sprung.com; Dave Barrow ; Paul Waddell
Cc: Dean Collver
Subject: Centennial Aquatic Centre

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Gentlemen ,

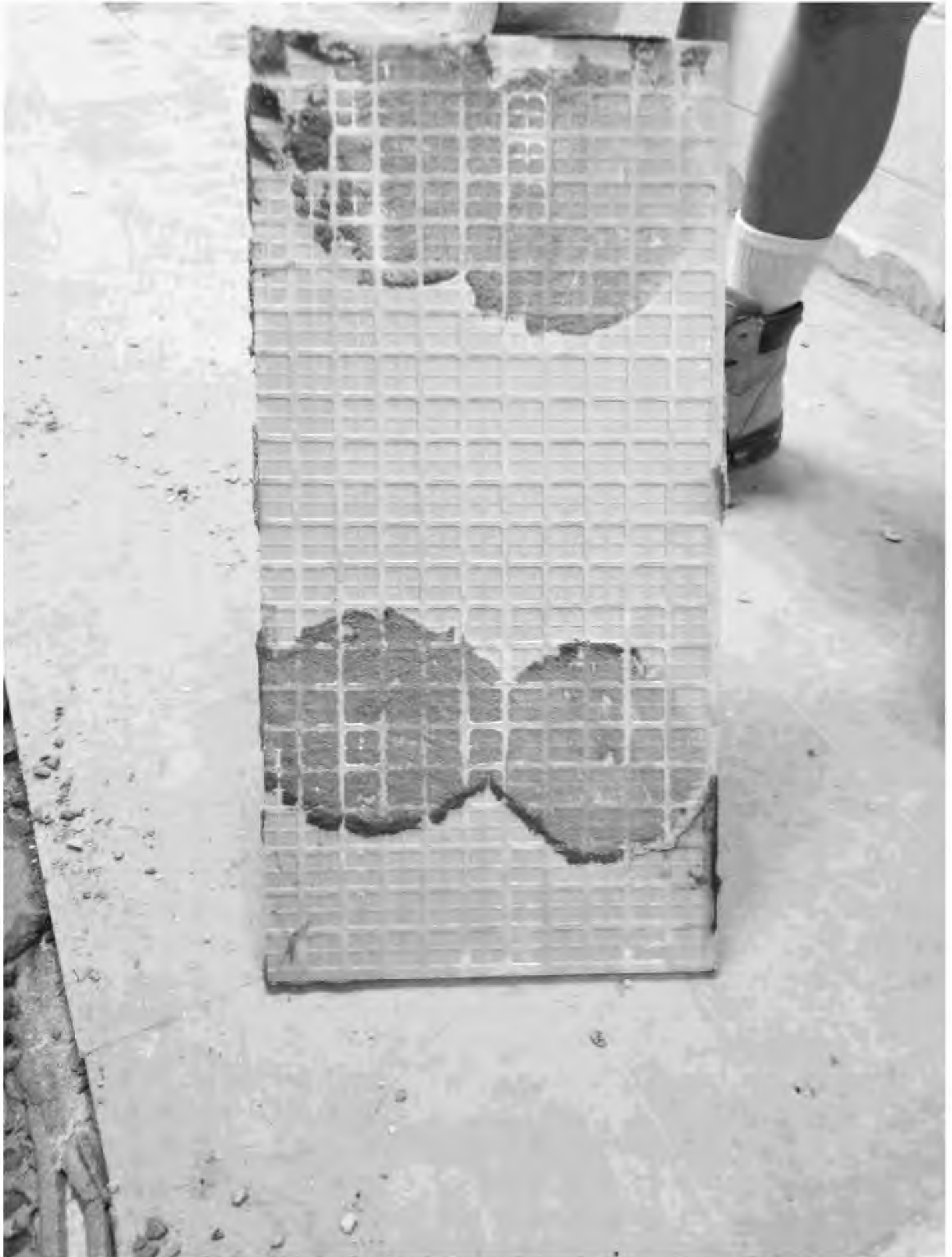
We have started the process to re-tiling the change rooms at the pool and wanted to show you what we found. Not sure who you used to set the tiles, but the quality of workmanship is very poor as you can see in the pictures below. Wrong materials were used, there was no waterproofing, adhesives were incorrect, floors were not sloped at all toward the drains, the type of tile is not correct for this application and not enough floor drains were installed for these areas. Our facilities are your flag ship buildings when it comes to arenas and pools. The groups that I tour through these facilities or that call to enquire about them are asking about the quality of workmanship and the longevity of materials used. I think you need to take a long, hard look at what went on here. We will have spent just over \$400,000 in the last three years correcting issues that should never have needed correcting.

Regards,









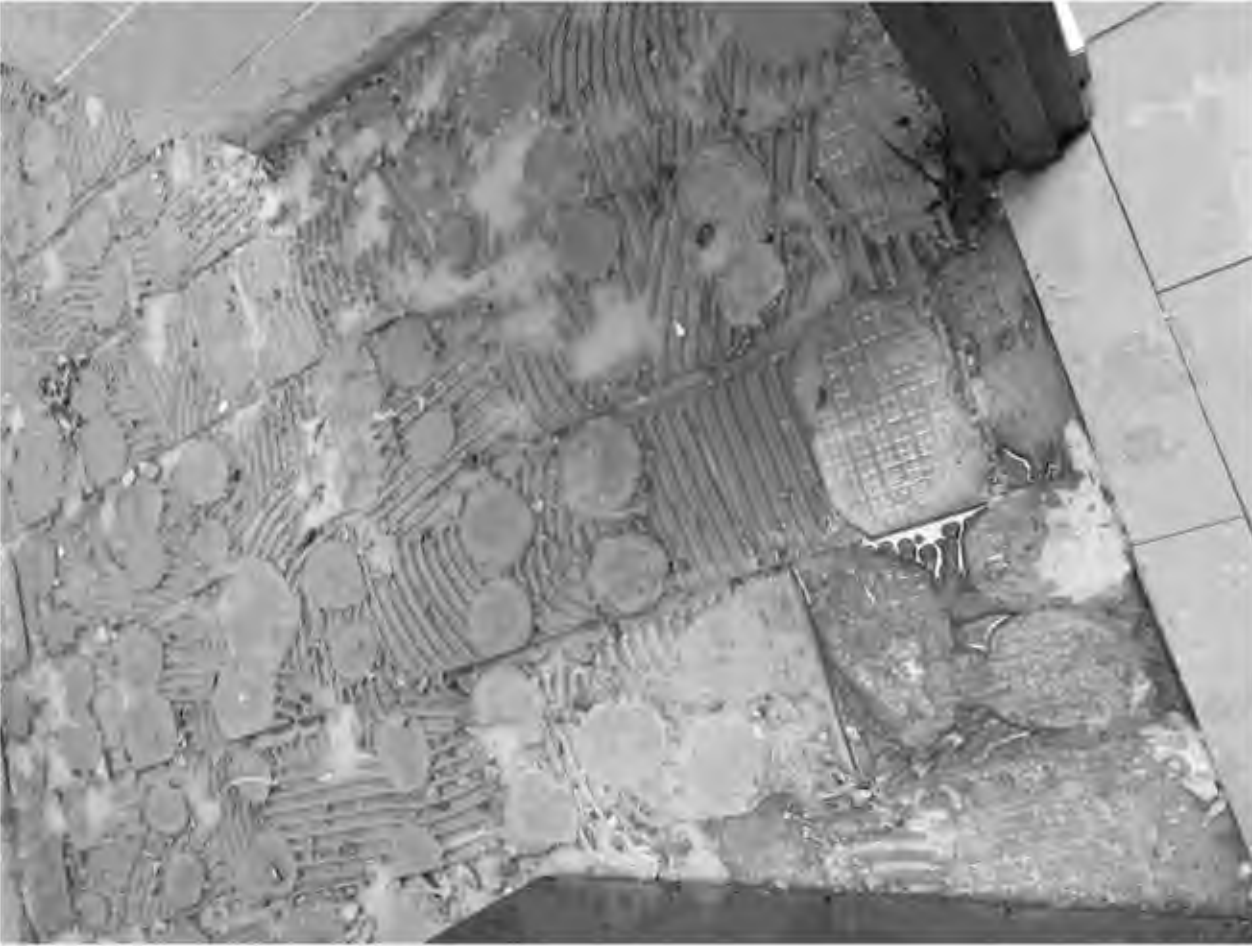












Mel Milanovic, CRFP, CIT, CPT, CAT, CPO
Manager of Recreation Facilities, PRC Department
[705-444-2500 Ext. 3239](tel:705-444-2500)
[705-446-6402](tel:705-446-6402)
mmilanovic@collingwood.ca

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